

CORSETSnBASQUES appreciates how difficult it is to get the best fit every time. At CORSETSnBASQUES we want you to buy with confidence; we will happily exchange any items that are returned to us within 30 days of the purchase date. You can exchange for a different size or design (if the same price), sorry we can only offer this service on one occasion. The exchange is only available if the garment is returned to us in the exact condition that it was sent out in. You can try it on but please do not remove the tags.

When returning garments you must use the recorded service from the Royal Mail, the same service as how we dispatched to you. With this service you will be issued with a tracking number, as the garment remains your responsibility until it arrives back with us. Unfortunately we cannot exchange/refund any items that go missing. We are happy to cover the cost of postage for the exchange to be sent back out to you but getting the item back to us will be the customer's responsibility. Please reuse the original packaging in which the item was delivered. All exchanges will be processed Monday Thursday. Any items received on a Friday will be processed on the following Monday. Returns should all be sent to:

Returns Department
CORSETSnBASQUES
PO BOX 385
Stroud
GL6 1DZ

This invoice contains information vital to the processing of your return. Please complete the section and send it back along with the item you wish to return. Incomplete or missing invoices may result in delays to exchange and refunds.

ORDER NUMBER _____

I am returning ● _____
 ● _____
 ● _____

Size _____
 Size _____
 Size _____



Please send ● _____
 ● _____
 ● _____

Size _____
 Size _____
 Size _____

To speed up the processing of my return, I enclose a list of acceptable alternatives:

● _____
 ● _____
 ● _____

Size _____
 Size _____
 Size _____

Please tick as appropriate

Please refund If any of my requested garments are out of stock, I am happy to wait for my out of stock item (Estimated 3-4 week delivery time)

Please allow 5-7 working days from receipt of your garments.

Refunds

CORSETSnBASQUES offers a 30 days money back guarantee. A full refund on items will only be processed if the garments are returned within 30 days from purchase and in the exact condition dispatched. Please be aware however that the shipping charges are non-refundable.

Please allow 7 working days for the refund to be credited to your account. This allows time for banking administration. Your refund will be credited to the same account from which you made the original purchase.

Faulty/Defective Items

On the rare occasion that customers receive faulty items CORSETSnBASQUES will refund the full cost of the item or exchange the item within 30 days of purchase.

For any further information please e-mail: returns@corsetsnbasques.co.uk

